



**You have the right to receive a “Good Faith Estimate” explaining how much your medical care will cost.**

Under the law, health care providers need to give **patients who don’t have insurance or who are not using insurance** an estimate of the bill for medical items and services.

- You have the right to receive a Good Faith Estimate for the total expected cost of any non-emergency items or services that are reasonably expected at the time of scheduling. This includes related costs like medical tests, prescription drugs, equipment, and hospital fees.
- For patients who don’t have insurance or who are not using insurance, Rockbridge Area Health Center (RAHC) will provide a Good Faith Estimate of scheduled services in writing at least 1 business day before the medical service or item.
- You can also ask RAHC, and any other provider you choose, for a Good Faith Estimate before you schedule an item or service.
- If you receive a bill that is at least \$400 more than your Good Faith Estimate, you can dispute the bill.
- Make sure to save a copy or picture of your Good Faith Estimate.

For questions or more information about your right to a Good Faith Estimate, visit <https://www.cms.gov/nosurprises/> or call the federal surprise billing hotline at 1-800-985-3059.

This notice is not intended to be a full summary of the No Surprises Act. It is intended only to be a general information summary of technical legal standards.

Complete and current information is available at:

<https://www.cms.gov/nosurprises/Policies-and-Resources/Overview-of-rules-fact-sheets>